

Doyle, Dan

From: MacDonald, David
Sent: Wednesday, September 21, 2011 8:59 AM
To: AfterIreneCT
Subject: FW: HURRICANE IRENE

-----Original Message-----

From: larry helstern [mailto:helstern1@yahoo.com]
Sent: Tuesday, September 20, 2011 8:26 PM
To: MacDonald, David
Subject: HURRICANE IRENE

HI,
WE WERE WITHOUT POWER FROM ABOUT 0230 SUNDAY MORNING TO 2130 SAT. EVENING.
FIVE HOURS SHORT OF A FULL WEEK.

WE WERE TOLD BY CL&P THEY HAD TO WAIT FOR PARTS ETC.

THIS WAS A BIG STORM AND I REALIZE THERE WERE A LOT OF PROBLEMS, BUT I THOUGHT CL&P COULD
HAVE BEEN BETTER PREPARED. WE KNEW THIS STORM WAS COMING FOR ABOUT TWO WEEKS. IT'S ALSO
HURRICANE SEASON.

THE MEN WORKING IN THE NEIGHBIORHOODS WERE VERY GOOD AND COOPERATIVE. THEY ALSO SUPPORTED
CL&P.

REGARDS
LARRY HELSTERN
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